

S.no	Point	Description	Query	Response of Committee
1	1.1.6	The concessionaire shall provide 24X7 services for the Civil Hospital	It should be for OPD hours. However, emergency services will be provided on call basis. This is the way the current centers are also being run.	As per RFP.
2	1.1.8	The Civil Surgeon/MS of the Civil Hospital shall mark "Free" on the OPD cards of those Govt. hospitals patients, for whom the diagnostic investigations are to be provided	This is a tedious process for free category. This can be replaced by valid authenticated proofs of the eligible criteria. Only for poor/un attended, should it require a pre authorization	Not Agreed.
3	1.1.8	In lieu of the rent free accommodation provided to the concessionaire, the concessionaire provide services equal to the 10% of the total scans done ( in terms of revenue based upon the charges of the scan)	This should be abolished. This hugely impacts the viability of the project. Also in the current projects, the 10% free quote should be for a financial year so that the books can be maintained properly. There is some communication gap with regards to that and hence the same needs to be clarified.	Not Agreed.
4	1.1.8	In case no payment is made even after passing of 60 days, a penalty at a rate of SBI base rate+2 % per annum shall be charged from the defaulting CH. If left unpaid till 120 days from the first set of unpaid claims, the concessionaire	We have had delays beyond 90 days, even going up to 180 days. Still we have not been paid any interest. There has to be a more hassle free process for the same.	Responsibility will be fixed of erring official if delay in payment is injudicious.

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		shall have the right to refuse doing the free cases, till the time the CH authorities reimburse the pending free cases of pendency more than 60 days"		
5	1.1.12	The machines to be installed by the Concessionaire should be of minimum 1.5 Tesla (in case of MRI) and minimum 16 slices (in case of CT Scan for Civil Hospitals). The detailed technical specifications for the machine are attached as Annexure-XII	Annexure Not Attached	Already attached and same as in phase-3 and 4.
6	1.1.13	The concessionaire has to post doctors, and staff at the radiological centre for the smooth functioning of the centre. Wherever MRI is to be installed, there has to be at least 1 MRI trained radiologist at each center. The reporting radiologist to be posted should have P.G. degree in Radiology recognized by M C I or DNB in Radiology. The requisite staffs for the	Tele reporting to be allowed for both MRI and CT Scanner centres as it is for the earlier projects. The same to be applicable for existing MRI and CT Projects as well. We should be allowed to register the machines on PNDT based on the certificates of our doctors from other locations.	No deviation in RFP.
7	6.4	The cable work from main line to machine will be borne by the licensee	As earlier, it was borne by the CH where the machine will be installed. There is no mention of electricity charges. It is assumed that the state will pay for that as is the case with cardiology PPPs. Also the same should be made applicable	Not Agreed, electricity and water charges will be paid by concessionaire only connection will be provided by district health authorities' up to the centre.

			for the existing running PPPs as well.	
8	Annexure A	Rate of bidding		
	a.	Certain rates like CT whole abdomen are very low	List of anomalies given to the authorities but there has been no clarity.	As per RFP
	b.	Multiple rate challenges in CGHS rate card, especially for MRI like knee, wrist etc need to be addressed.	Needs to be rectified	As per RFP.
	c.	Consumables, other than contrast, used for each patients should be billed to the patient	The same needs to be clarified	Not agreed. Consumables are included in contrast cost. For free category patients payment will be done by district health authorities
	d.	For Single Region CT Scan – Rs 300	This is very low. Minimum Recommended For single region CT Scan – Rs 500	Not Agreed
	e.	For Whole body/Abdomen CT Scan – Rs 500	This is very low. Minimum Recommended For Whole Body/Abdomen CT Scan – Rs 800	Not Agreed.
9		Eligibility Criteria	The eligibility criteria should be strengthened to ensure only strong clinical partners can participate in the tender.	As per RFP
10		No clarity on the status of machines at Gurgaon and Ambala	We would require the current status of the machines, End of life commitment, period of contract etc.  As a matter of fact, with regards to the quality work being done by our organization, the same should be available only to the existing Radiology PPP	MRI machine is functional at present but <u>due to non working of ACs diagnosis can not be perform a patient as MRI machine giving alarm of high temp. of surrounding .Email dated 02/11/2017 and 03/11/2017 regarding current status has been attached as annex A.</u> Period of contract-10 years. Machine will remain with department at the end of contract.  Not agreed.

			partner of Haryana Government , running at 5 or more locations.	
11		NABH Rates	Post NABH accreditation, NABH rates should apply. This is the practice at current locations	As per RFP.
12	Clause 1.1	CH Gurgaon – MRI CH Amabala City-CT	There should be a separate tender for operations & management of existing machines as many terms and conditions would be different from the main tender. Kindly give details of the equipment, year of purchase, CMC/AMC, Maintenance Support by the company and end of life commitment of especially MRI equipment at Gurgaon.	Not Agreed.
13	Clause 1.1.6	The Concessionaire shall provide 24x7 services for the Civil Hospital.	Services should be asked as per OPD hours. However, for Emergency cases, services shall be available on call. Opening the scan centre for all three shifts without substantial patient load shall increase the operational cost. The service provide shall increase the working hours with increasing work-loads.	As per RFP.
14	Clause 1.1.8	The Civil Surgeon/MS of the Civil Hospital shall mark "Free" on the OPD cards of those Government Hospital Patients, for whom the diagnostic investigations are to be provided free.	Kindly amend this process of identifying free patients as it is very tedious. For BPL patients, a BPL card should be a proof for providing free services.	Not agreed.
15	Clause 1.1.8	In lieu of the rent free accommodation provided to the concessionaire, the concessionaire	Please delete this clause. All the sites in phase 5 are not Financially viable. Providing 10% free scans	Not Agreed.

		provide services equal to the 10% of the total scans done( in terms of revenue based upon the charges of the scan), from all government hospital referred patients(free plus paying category patients), free for the district health authorities.	will further hit the viability	
16	Clause 1.1.13	Wherever MRI is to be installed, there has to be at least 1 MRI trained radiologist at each center..	Tele-radiology should be allowed to report all the cases. It is very difficult to get trained Radiologist at all the locations. Please note that Radiologists are a scarce human resource in India.	Not Agreed.
17	Clause 6.4	The cable work from main line to machine will be borne by the licensee	Cost of Cable work should be borne by the hospitals only. It was borne by the hospitals in past phases too.	As per RFP.
18	Annexure A	Rates for Bidding	A. There are certain anomalies in CGHS list which should be rectified: 1. Certain Prices like that of CT abdomen are very low 2. Anomalies in rates of MRI Joints (single and both). These anomalies are long pending to be rectified in already running centres too. Kindly amend these at this junction. We have not received any clarity on these anomalies for our running centres too.	Answered as above.
		For Non Ionic Contrasts, the following These rates are very low. Rates should be revised to:		Not Agreed.

		<p>a. For Single Region CT Scan – Rs 500</p> <p>b. For Whole body/Abdomen CT Scan – Rs 800 rates to be charged extra:</p> <p>a. For Single Region CT Scan – Rs 300</p>		
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